



A PRESCRIPTION OF CHANGE

# REDEFINING & REFORMING MEDICAL EDUCATION

## A CALL FOR SAFER, BETTER AND MORE ACCOUNTABLE HEALTHCARE

21 July 2011, Putra World Trade Centre Kuala Lumpur



Official Opening by:  
**Y. Berhormat Datuk Rosnah Abd. Rashid Shirlin**  
Deputy Minister, Ministry of Health Malaysia



Keynote Address by:  
**Y. Bhg Datuk Ab Rahim Md Noor**  
Secretary General, Ministry of Higher Education

### WHO SHOULD ATTEND:-

- Director of Medical School
- Director of Nursing School
- Head of Department Medical/Nursing/Pharmacy
- Head of Quality Department
- Policy Makers
- Directors of Hospital
- Directors of Nursing
- Clinical Leaders/Clinical Directors
- Academic Recruiters/ Facilitators

Medical schools compromising quality, credibility and standards,  
Overcrowded internship-housemen in hospitals, unqualified nurses, mediocre & sub-standard doctors,  
frequent medical errors, malpractice, amended 1971 medical act, .....

**Who Pays The Price?**



Kementerian Kesihatan  
Malaysia



Kementerian Pengajian Tinggi  
Malaysia





## Conference

The rate of lawsuits against doctors, hospitals and medicine are rising. Patients no longer blame fate or GOD; they blame the doctors. This conference is a casual encounter of a deliberate assembly of the finest and foremost professionals in Malaysian healthcare. It offers delegates a constructive and compelling case for building a plethora of exclusive insights on healthcare landscape in issues, causes and solutions.

The objective is to redefine and renegotiate healthcare landscape on uncharted territories by providing and channeling a roadmap on balancing safety and accountability.

## Why You Should Attend

**Get inspired. It's a platform of coherent and cohesive dialogues; an epidemic of care and safety on what everyone needs to know.**

**Accurate, reliable and timely information; gets you exposed and aware of the newly defined amendments and critical issues in healthcare.**

**Some events may look alike but rest assured, this conference is unlike any other event of its kind. Make more accurate decisions, stay current with news, regulations and methods in healthcare profession. Gain insightful knowledge and learn key issues to improve your performance and effectiveness.**

**Professional Networking.....meet terrific professionals, experts, leaders and others in healthcare industry with common interest to share and exchange ideas, perspectives and thoughts.**

**Hear the government agenda, dialogues are full of rich substance and unique experience. Great resources, opportunities and groundbreaking ideas worth spreading are made available and shared for every interest.**

**Experience the assembly of the finest and foremost professionals, leaders and thinkers in healthcare fraternity to engage in a striking encounter of speech, arguments, opinions and projections.**

## ISSUES

**Nursing the nurses;** too many nursing colleges in Malaysia – 106 nursing institutions; Safety and Quality is compromised, accountability is questionable.

**Many new-sprung medical institutions ;(too fast too soon)**  
Poor quality medical schools. Are their curriculums, admission process, research facilities and lecturers are appropriately accredited and authorized. What are the standards, legitimacy and quality-assurance exercised on these new schools? (30 medical institutions in Malaysia)

**Regressing Healthcare;** The Government is spending less than 3% of Malaysia's GDP on healthcare when the WHO-recommended level is 5%. Doctor-patient ratio is still below par(1:900) of the WHO recommendations(1:400).

**Too many doctors in the house;** In 5 years, 200% increase in graduate-doctor output. More than 4000 fresh doctors are licensed annually. Are these newbie doctors established with adequate clinical abilities and problem-solving skills? Are they fit to practice with quality and credibility?

**Alarming Medical Error Statistics; -:** Negligence, misconduct, malpractice, unethical practices, wrong diagnosis & wrong treatment; compromises public safety by causing injuries or death (reported/unreported cases) which leads to legal suits, litigations with deterioration of public's accountability on healthcare system.

**Excessive/Overcrowded housemen;** too few training hospitals. Housemen are getting insufficient clinical experience. Congested internship causes inadequate procedural and patient-compliance exposures. Their skills, attitudes, behavior and knowledge are questionable. Specialist doctors are supervising 4 times more housemen. In 2008; 2297 housemen, since 2010 there are 6500. In some hospitals there are more housemen than patients.

**Amended Medical Act 1971 ;** study at any university, anywhere. No stringent and rigorous quality control system for licensing foreign medical graduates. MQE is not standardized and transparent enough, public worries; MQE has quota system.

### **Mediocre students becoming doctors**

No consensus of absolute standard in admission process from less-established, profit orientated foreign medical Universities. Huge capitation fees, agents, donations, shorter/easier foundation program – enables weak and mediocre students for admission. Numerous complain and cases acknowledged. This situation is a healthcare mindfield. (moment of truth)

**And a lot more.....**

## THE PROGRAMME

- 8.00 am Registration
- 9.00 am Welcoming Address by Conference Chairman
- 9.10 am **Official Opening by**  
**Y. Berhormat Datuk Rosnah binti Abd. Rashid Shirlin**  
Deputy Minister, Ministry of Health Malaysia
- 9.30 am **Keynote Address by**  
**Government strategies and challenges for creating grass root reform in systems, regulations and policies to fix, reform and re-build a sustainable world class Medical Education system**  
Y. Bhg Datuk Ab Rahim Md Noor  
Secretary General, Ministry of Higher Education
- 10.00 am Refreshment
- 10.30 am **Paper 1 : Health Education and Health Services: A New Organizational Model**  
**The first defense of the last frontier; inside perspective, critical challenges and policies**  
Y.Bhg Prof. Dato' Dr, Lokman bin Saim  
Otorinolaringologi Dept, University Kebangsaan Malaysia Medical Centre
- 11.10 am **Paper 2 :Eradicating incompetence medical graduates, leveraging overcrowded housemen, avoiding sub-standard doctors and Nurses:- Renegotiating and laying the foundation for national healthcare reform.**  
Dr. Andy Teh, Managing Consultant  
Teh & Associates
- 11.50 am **Paper 3 : MQE should be exercised for local and foreign medical graduates. How transparent is the exam, its standard and marking schemes.**  
Dr.David Quek Kwang Leng  
Past President of Malaysia Medical Association
- 12.30 pm Questions and Answers
- 1.00 pm **Lunch**
- 2.00 pm. **Paper 4 : Accreditation and Quality Assurance**  
**Harmonious blend of Healthcare disparities in Malaysia: Evaluating reality, access, sustainability and fairness for a resilient accreditation and quality.**  
(\*\*To be confirmed)
- 2.40 pm. **Paper 5 : Medical mistakes, -: mediocre students becoming sub-standard doctors and Nurses.....who pays the price?**  
Y.Bhg Dato' Dr. Abdul Hamid Abdul Kadir  
President, Association of Specialist in Private Medical Practice.
- 3.20 pm **Paper 6 : Nursing the Nurses**  
**The key challenges and channeling a roadmap on balancing safety and accountable Nurses**  
Datuk Dr. Hajjah Bibi Florina Abdullah  
Executive Director, The Malaysian Journal of Nursing  
President Lincoln Nursing College
- 4.00 pm Question & Answers
- 4.30 pm Refreshment/End of Conference.

*\*\*The organizer reserve the right to make any necessary amendments to the benefits of this program*

**FOR PRIVATE SECTOR**

The organisers reserve the rights to stop any registered delegate from taking part in the event if no proof of payment or an undertaking letter be presented.

**FOR GOVERNMENT**

A Local Order (LO) or letter of approval to participate must be presented before the event.

**CANCELLATION POLICY**

For any cancellation, kindly inform the secretariat in writing/fax 3 days before the event, otherwise the conference fees will be billed. Replacement will be accepted. Regrettably, no refund can be made for cancellation receives **after 19<sup>th</sup> July, 2011.**

**Payment by :** Bank Draft/Crossed Cheque/Local Order payable to:-

**“WORLDWIDE CORPORATE RESOURCES SDN. BHD.”**

**Secretariat :**

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[globalevents.wcr@gmail.com](mailto:globalevents.wcr@gmail.com)

Website : <http://www.globalevent-wcr.com>

**For Enquiries , Please Contact:-**

**Ms.Noura / Hani**

**603-2169 6347**

**or Ms. Syura**

**6019-3737357 / 016-6656138**

**Certificate of Attendance will be awarded**

**THE REGISTRATION FEE IS RM 800.00 PER PARTICIPANT**

( GOVERNMENT )

**THE REGISTRATION FEE IS RM 700.00 PER PARTICIPANT**

(Noted : Fee includes lunch, refreshments & conference materials/documentation)

**TEAM DISCOUNTS!**

**Teams of 5 or more from the same organisation registering at the same time receive a RM 50 discount each.**

**PAYMENT MODE**

**(A) Cash – Payment can be made upon registration at the reception desk on the day of the course**

**(B) Cheque or Bank Draft**

Cheque No. : .....

Bank/Branch : .....

**(C) Bank Transfer**

**Account: WORLDWIDE CORPORATE RESOURCES SDN BHD.**

**Account No. : 5140 5717 4708**

**Bank Name : MAYBANK BERHAD**

*Note : Please mail to us copy of transaction*

**(D) Local Order (LO)**

**(E) LO No. : .....**  
*cheque/bank draft should be made payable to Worldwide Corporate Resources Sdn Bhd and mail to WCR together with this registration form.*

**PLEASE REGISTER THE FOLLOWING PARTICIPANTS:**

1. Name : ..... Designation .....

2. Name : ..... Designation .....

3. Name : ..... Designation .....

4. Name : ..... Designation .....

Organisation:.....

Address:.....

.....

.....

.....

Tel: ..... Fax: ..... Email: .....

Contact Person: ..... Signature : .....

Date : .....